

Staff Performance Management User Guide

UNT

FY 2023

8/1/22



Who Utilizes

- The PeopleAdmin (PA) performance management tool is utilized to review most staff employees at UNT
 - Deans/Associate Deans and Faculty evaluations will be completed in the FIS system
 - Coaches/Assistant Coaches are not evaluated in PeopleAdmin



How to Access

- Via employee portal login: https://my.untsystem.edu
 - Select the tile for Staff Performance Evaluations
- All supervisors and employees can access system but not everyone will have action items at the same time.

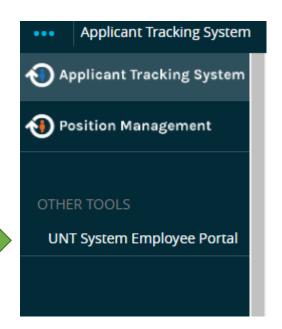




Also access via PeopleAdmin



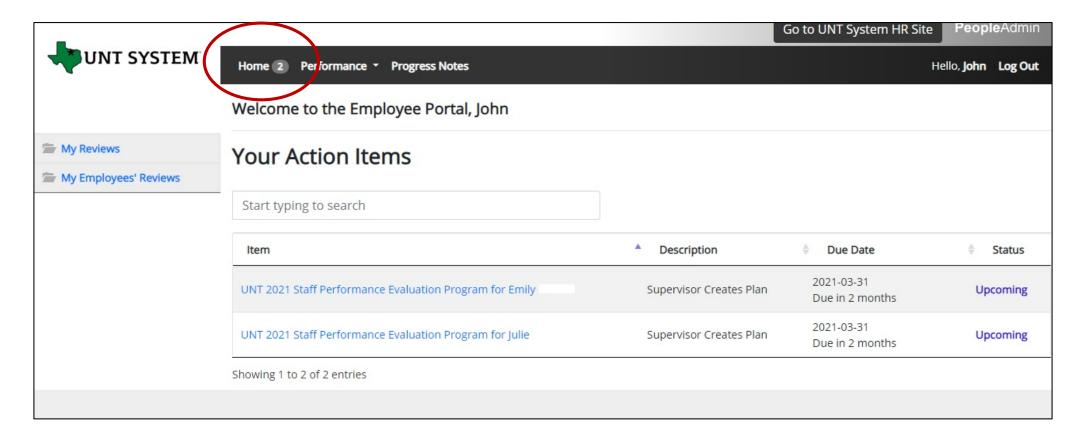
The employee portal can also be accessed through the PeopleAdmin System at https://jobs.untsystem.edu/hr by clicking on the **three dots** in the top left corner of the page and then selecting "UNT System Employee Portal"





Navigation

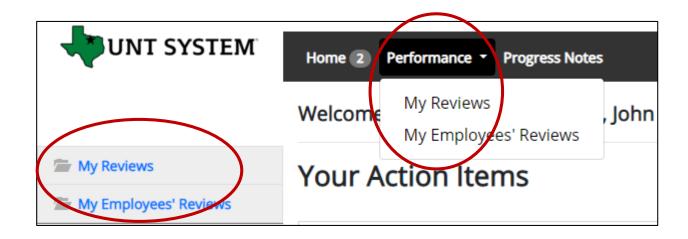
The home screen displays a list of items that require action.





Navigation (cont.)

The supervisor can view their own historical evaluations or their employee's reviews by clicking "Performance" at the top of the page or by clicking "My Reviews" or "My Employees' Reviews" on the left side of the page.



The "Go to UNT System HR Site" button takes the user out of the employee portal and back to the Applicant Tracking System or Position Management module.



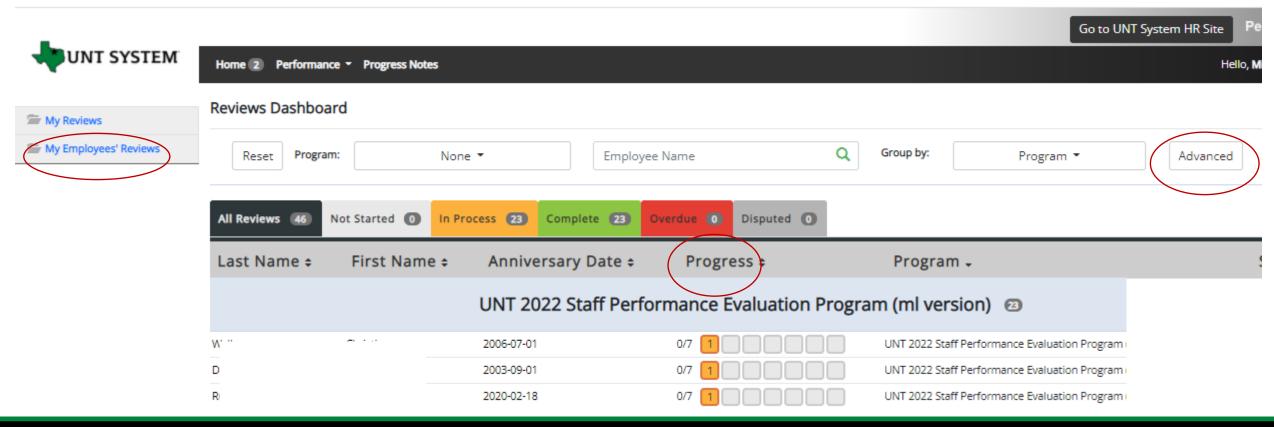
Human Resources



Supervisor Dashboard View

The supervisor can access and view evaluations by clicking "My Employees Reviews" on the left side of the page. See the column labeled "Progress". The progress steps change color as each step is completed. The color key is across the top bar. The disputed tab is not in use for this program.

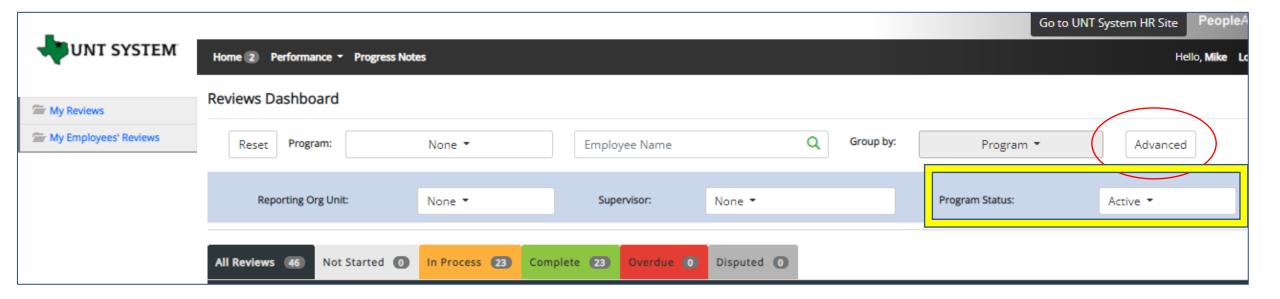
The **Advanced button** allows 2nd level supervisors to drill down to view their entire organization and is also used to select previous year programs.





How to Access Historical Reviews

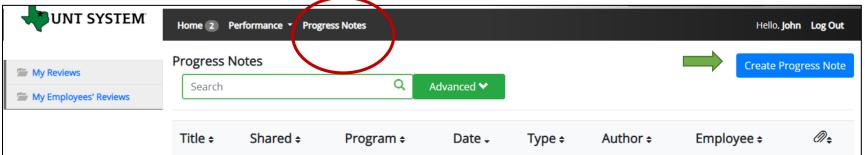
To review previous year's programs that have been closed out, click the Advanced button. Change the Program Status from Active to Closed to view closed programs from prior years.







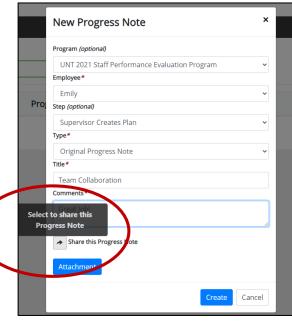
Progress Notes Feature



Progress notes allow **both** the employee and supervisor to document achievements, kudos or coaching meetings throughout the year at any step in the evaluation process such as the mid-year or year-end. For example, during the mid-year review a progress note can be created to attach a shared document. This document could be reviewed by both the manager and staff member when reviewing mid-year progress.

It is highly encouraged that supervisors add progress notes detailing performance conversations. Notes should include a brief overview of the progress the individual has made towards their goals.

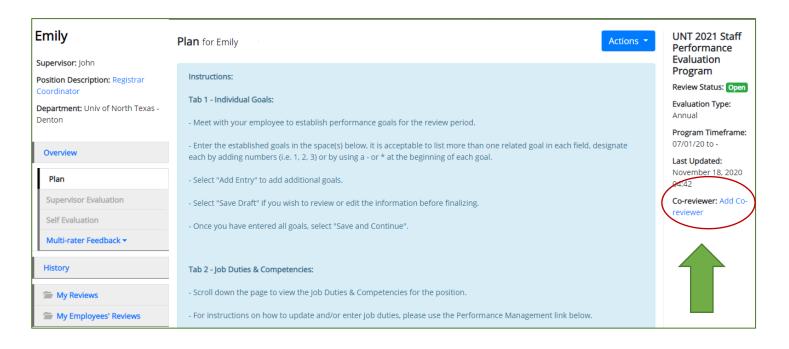
To add a progress note, click the "Progress Notes" link at the top of the page, then click "Create Progress Note" on the right side of the page. A "New Progress Note" box will appear. Fill in the information and add supporting documents (if desired) by clicking "Attachments"



There is an option to share progress notes between the employee or supervisor or they can remain private. Click "create" when complete.



Co-Reviewer Feature



The supervisor can add a co-reviewer during the evaluation process. Co-Reviewer can be utilized if another reviewer should have **full** feedback capabilities to the employee's evaluation. The co-reviewer has the ability to perform all the same steps as the supervisor. This might be used for someone who has a shared reporting relationship or someone who recently transferred to a new job. The supervisor and co-reviewer will need to discuss who will be responsible for completion and submission of the evaluation steps. Note that only one person can submit the supervisor evaluation by clicking "Complete". Otherwise, save as draft and the co-reviewer can access the evaluation document to review and provide feedback.



Multi-rater Feedback Feature

The supervisor can request performance feedback from other UNT System Enterprise employees by clicking "Multirater Feedback" and clicking "Invite Multi-rater"

Jayne Colavecchia

Supervisor: Meli
Position Description: HR
Consultant I
Department: UNT System
Administration

Overview

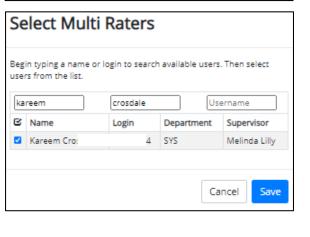
Plan
Supervisor Evaluation

Self Evaluation

Multi-rater Feedback *
+ Invite Multi-rater

Approvals &
Acknowledgements

Select the desired employee, click the check box next to their name and click "Save". Multiple Multi-raters may be selected.



The Multi-rater will receive an email notifying them of the request, and they can access the multi-rater form through their performance portal Home page. Once feedback has been provided in the Comments section, the multi-rater will click "Complete".

© Save Draft	→ Complete
Add Entry	
Remove Entry?	
* Comments	
Please provide feedback regarding the evaluated employee's performance during the preceding year relating to one or more of the following categories: produced results, customer service, business knowledge, leade stakeholder relationships, change management, accountability, and/or vision.	ership, teamwork,
Additional Reviewer	
Required fields are indicated with an asterisk (*).	Check spelling



Attachments Feature

Tab 2 - Job Duties & Competencies: - If you would like to add attachments, please select the "Attachments" link. - Scroll down the page to review all Job Duties. - Review the rating table at the bottom of the page to understand the values for each rating score. - Select the applicable overall performance rating for this review period and insert comments reflecting overall performance related to all job duties. - Once overall comments have been entered, select "Complete" to submit your self-evaluation to your supervisor. Individual Goals Job Duties & Competencies Review all Job Duties and Competencies (where applicable). Scroll to the bottom of the page and select an appropriate rating using the rating scale or by entering the value in the book at the \$\to\$ Check spelling and of the rating scale. Enter any optional comments to provide justification for the selected rating. Required fields are indicated with an asterisk (*).

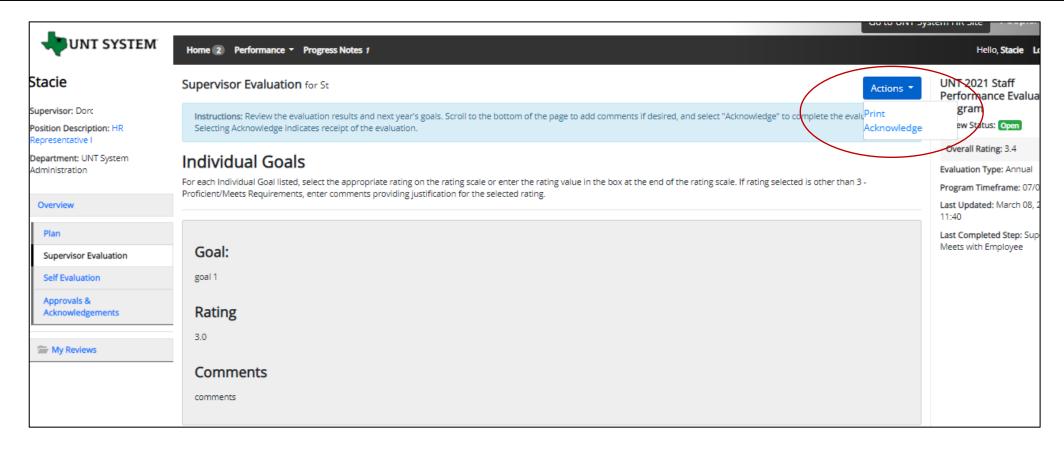
Click the Attachments link to upload emails, documents, etc. that are relevant to performance. Attachments are accessible to the employee and should be relevant to performance.

lob Duties



Print Feature

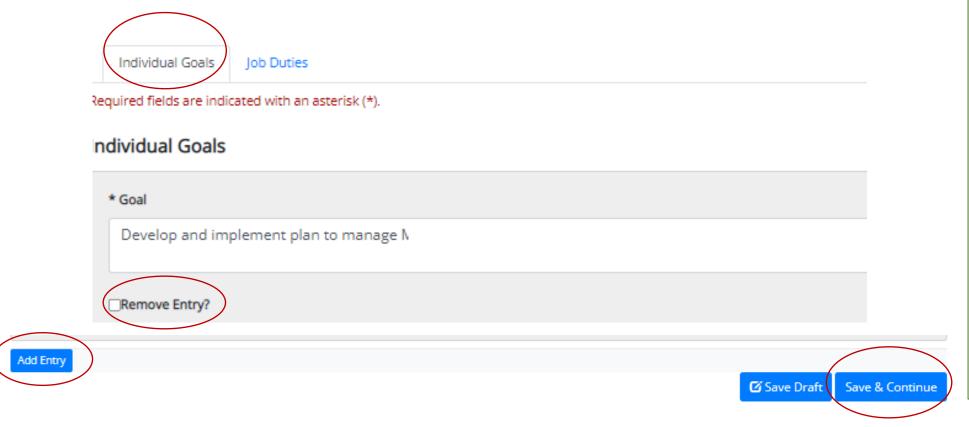
The employee can print the evaluation by clicking "Print" on the top right corner of the "Employee Acknowledges Evaluation" page.







Step 1: Supervisor Reviews/Creates Plan (Individual Goals Tab)

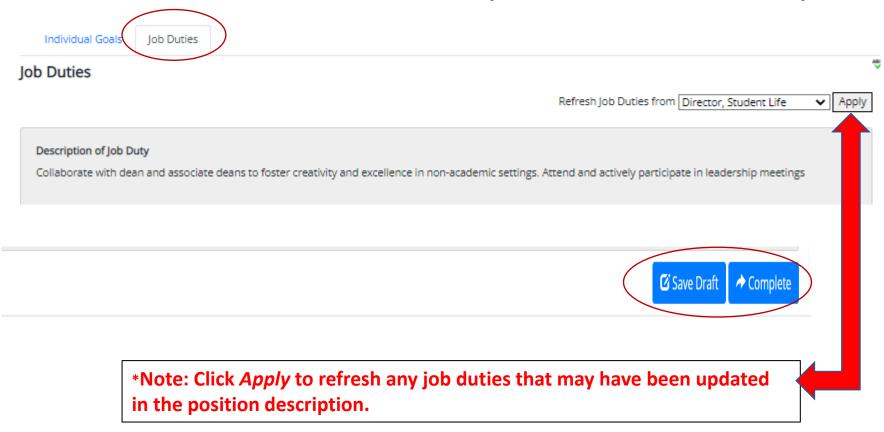


- Goals that were entered during the prior year's performance evaluation process will automatically load. These goals can be edited or removed if changes have occurred.
- Click Add Entry to add goals or click Remove Entry to delete.
- Click Save & Continue to proceed to the Job Duties tab.





Step 1: Supervisor Reviews/Creates Plan (cont.) (Job Duties Tab)

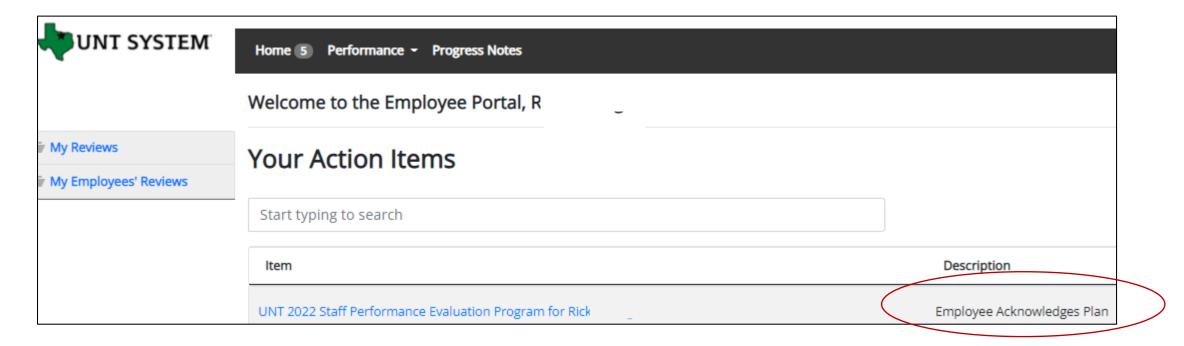


- Review job duties and click *Complete* to finalize the "Supervisor Reviews Plan" step
- Click Save Draft to save the plan and return to complete it at a later time.



Step 2: Employee Acknowledge Plan

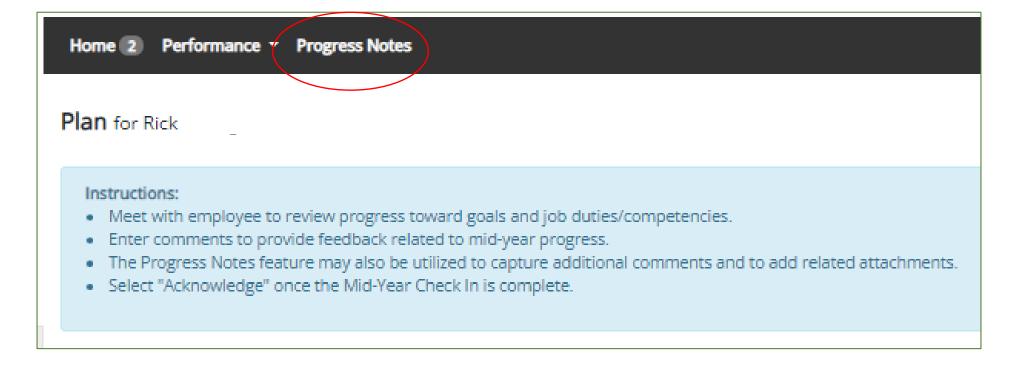
Step 2: The staff member will have an action item on their Home screen to review and acknowledge the plan that was created by their supervisor. Upon review, click the Acknowledge button to complete the step.





Step 3: Mid-Year Check In

Step 3: The supervisor will have an Action Item on their Home page with a Description labeled "Mid-Year Check In" for each employee. Click on the action item line to go to the mid-year action page and review the goals and job duties. The supervisor meets with the employee to review progress toward established goals and job duties/competencies. The supervisor can enter comments in the comments box. The supervisor can utilize the Progress Notes feature to capture additional comments and to add performance related attachments. Click *Acknowledge* after the mid-year discussion is completed.

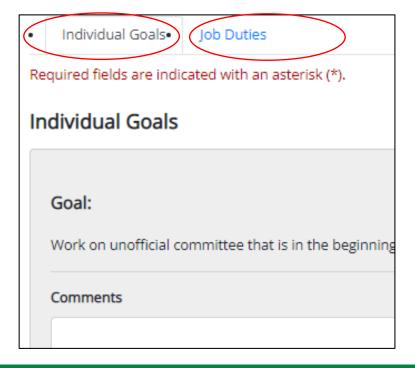




Step 4: Employee Self Evaluation (optional)

Step 4: The employee will have an Action Item on their Home page with a description labeled "Self-Evaluation (Optional)". Employees should confirm with their Supervisor if they require completion of this step. Click on the action item to go to the self-evaluation page.

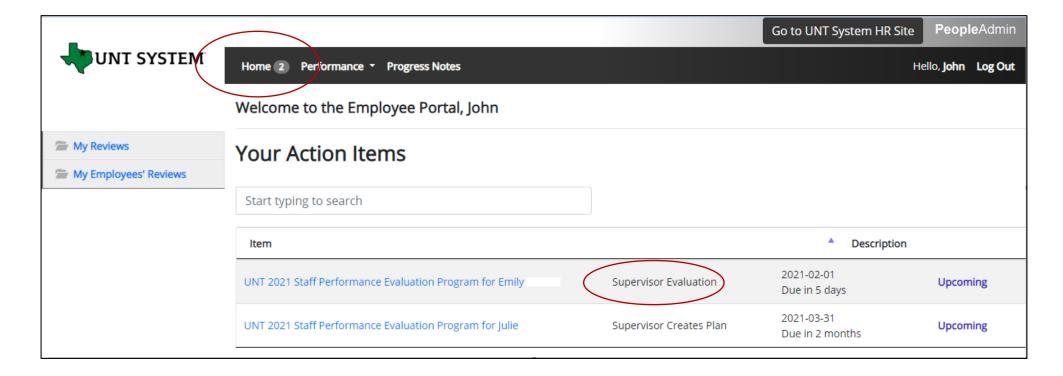
On the Individual Goals tab and the Job Duties tab, the employee enters comments and selects a rating. Click the *Complete* button to complete this step or the *Save Draft* button to return later.





Step 5: Supervisor Evaluation

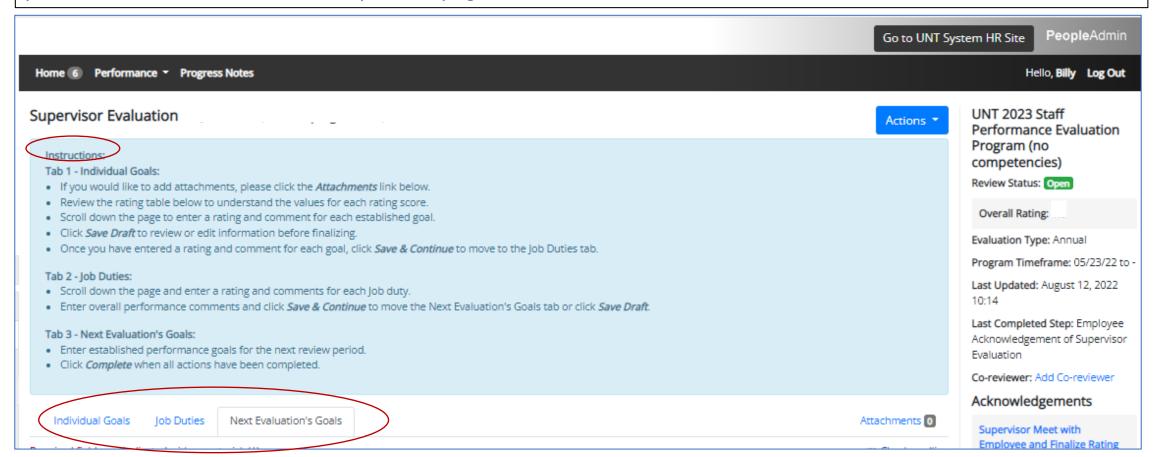
The supervisor will have an action item on their home page labeled "Supervisor Evaluation". Click on the action item to initiate the supervisor evaluation. The supervisor will evaluate employee performance based on Goals and Job Duties previously established.





Supervisor Evaluation Tabs

The supervisor will complete 3 tabs (Individual Goals, Job Duties and Next Evaluation's Goals). Instructions are provided in the blue area at the top of the page.



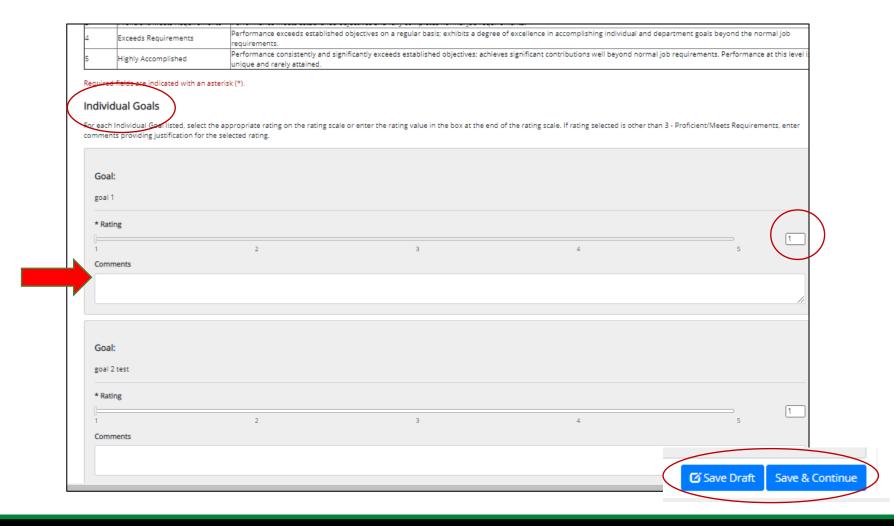


✓ Supervisor Evaluation — Individual Goals Tab

The supervisor will enter a rating and comment for each goal.

Click **Save Draft** to review or edit information before finalizing or click **Save & Continue** to proceed to the next tab.

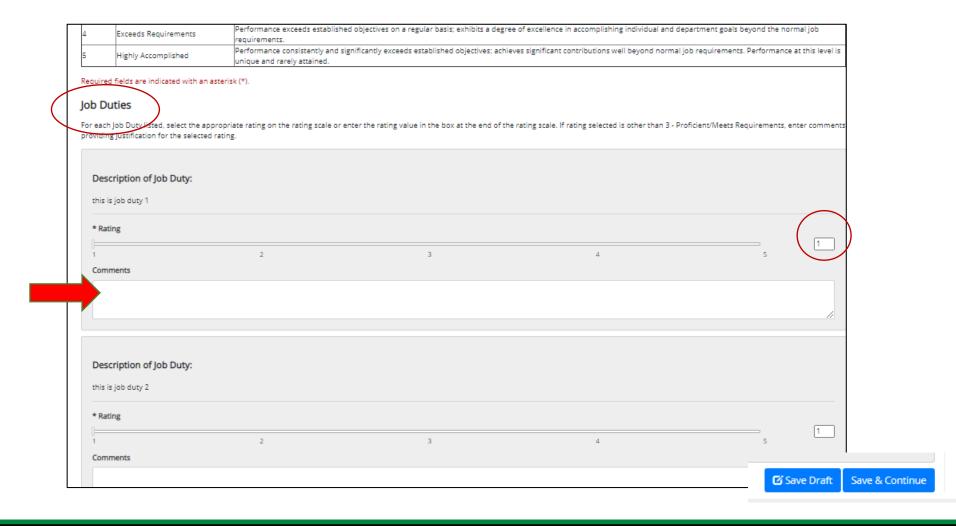
When completing evaluations, supervisors are encouraged to review the self-evaluation, progress notes and any collected multi-rater feedback to aid in the evaluation process.





Supervisor Evaluation – Job Duties Tab

On the Job Duties tab, the supervisor will repeat the same action (enter a required rating and comment if desired for each job duty). At the end of the page, the supervisor is required to enter overall comments before clicking *Save & Continue*. The supervisor may click *Save Draft* to review or edit information before finalizing.

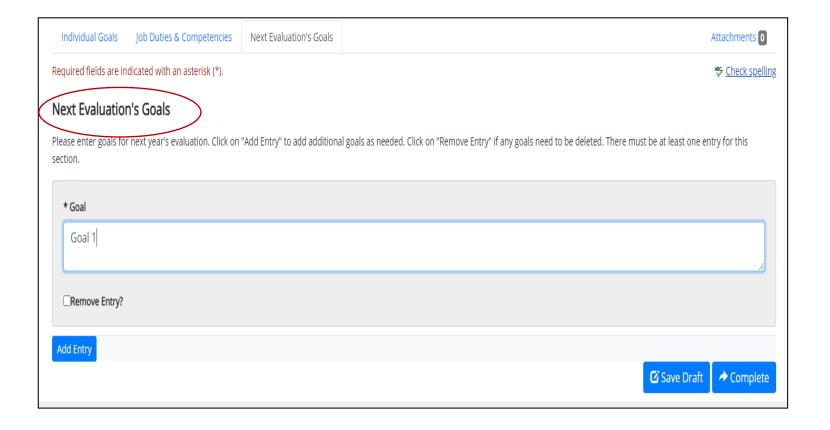




Supervisor Evaluation - Next Evaluation's Goals Tab

The supervisor will enter goals for next year's evaluation. Click *Add Entry* to add additional goals as needed.

Click *Complete* to continue.

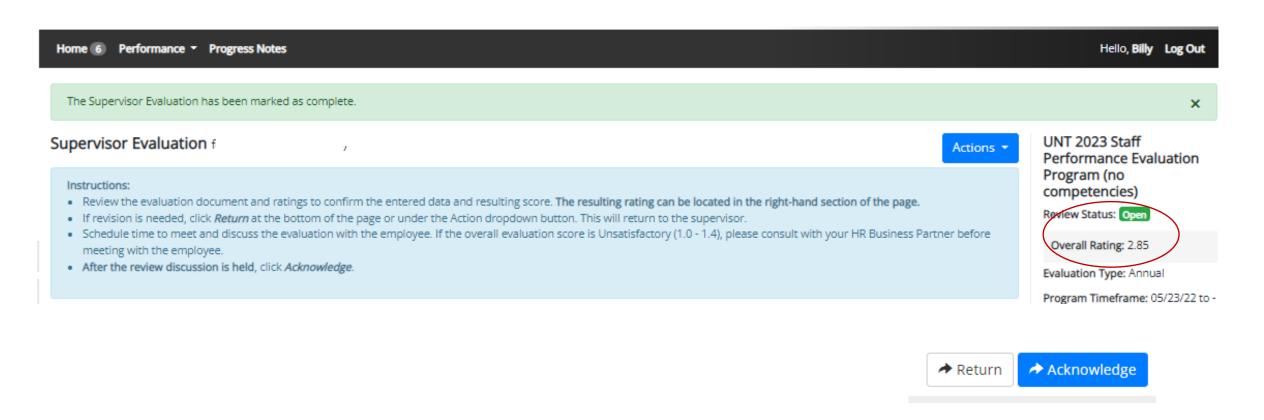


Human Resources



Score Review

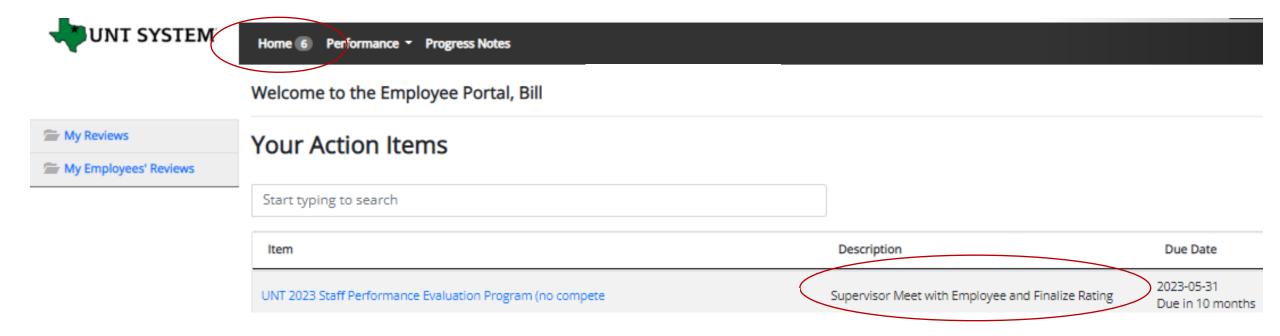
Upon completion of the tabs on the previous slides, the message "The Supervisor Evaluation has been marked as complete" will appear as seen below. The supervisor should follow the instructions in blue, then click **Acknowledge** after the review meeting or they may click the **Return** button to make any modifications.





Step 6: Supervisor Meets with Employee & Finalize Rating

The next action for the supervisor is shown on their Home screen, "Supervisor Meets with Employee and Finalize Rating". Click on the line and follow the steps in blue.

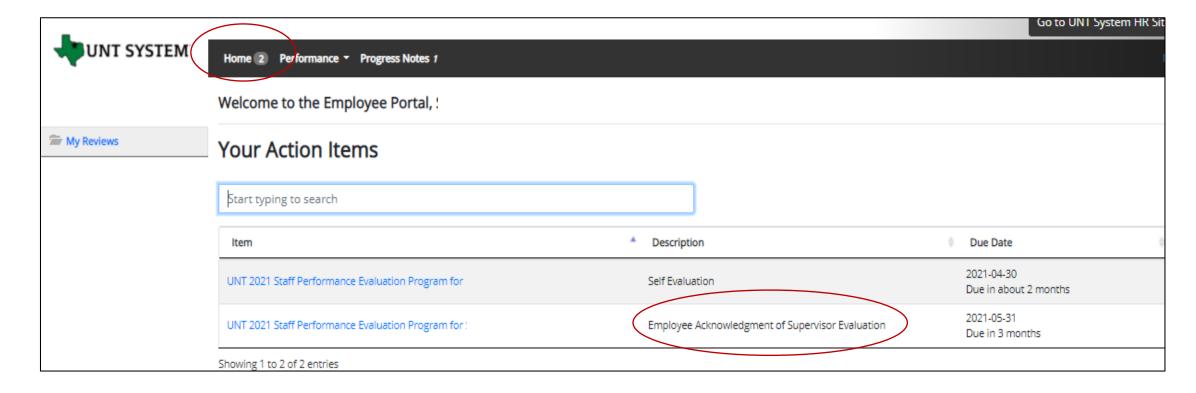


26



Step 7: Employee Acknowledges Evaluation

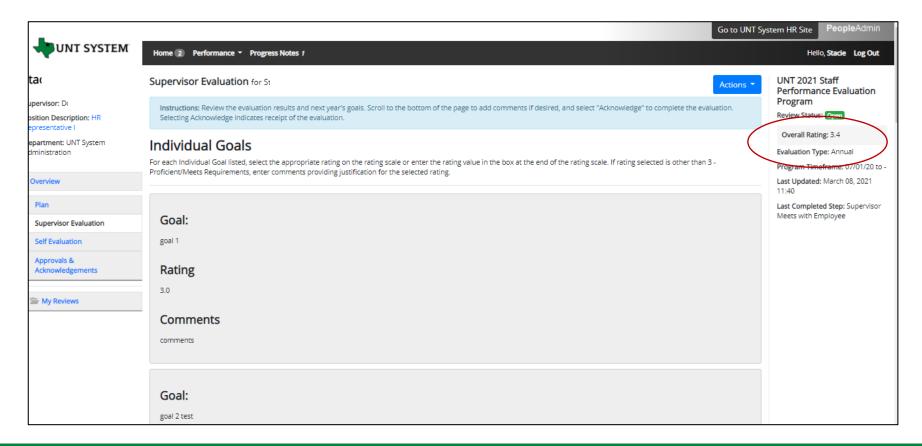
The employee signs in to the performance home page where they can view their Action Items. The employee will click their action item to review and acknowledge.





Employee Acknowledges Evaluation (cont.)

The employee will review the evaluation results for individual goals and job duties, the overall rating and comments as well as their goals for the next year. Upon completion, the employee will click **Acknowledge** on the bottom of the page to acknowledge receipt.









Appendix



UNT Performance Rating Scale

- 5 –Highly Accomplished –Performance consistently and significantly exceeds established objectives; achieves significant contributions well beyond normal job requirements. Performance at this level is unique and rarely attained.
- 4 –Exceeds Requirements –Performance exceeds established objectives on a regular basis; exhibits a degree of excellence in accomplishing individual and department goals beyond the normal job requirements.
- 3 Proficient/Meets Requirements Performance meets established objectives and fully completes normal job requirements.
- 2 –Developing/Needs Improvement –Performance of established objectives is inconsistent; meets some of the minimum requirements of the position, but needs to improve performance in other areas.
- 1 –Unsatisfactory -Performance of established objectives and/or behaviors is deficient; rarely meets established objectives and/or behaviors, consistently fails to meet normal job requirements.

Please note that any score other than a 3 on an individual goal or job duty requires comments/justification. If an employee receives an overall score of 1-1.4, please meet with Campus HR before conducting employee meeting.



Key Features of Performance Module

- Supervisors can access review information for all direct reports in one location, including status of all evaluation steps.
- Second-level and higher managers (department heads, deans, VPs, etc.)
 can access review information for all employees within their organizational structure.
- Automatic notifications will be sent via email as program tasks open, become due, or are overdue.
- Progress notes and attachments can be easily stored within the system.
- Goals and job duties are equally weighted 50/50.



E-mail Notifications

- E-mail notifications will be sent for the following actions:
 - A program step opens for completion
 - A due date is within 7 days
 - A due date is today
 - A program step is overdue
- E-mails will include information on what steps are open and will provide a link to the performance system.
- System generated e-mails will only be sent to individuals with action items. An individual should receive no more than one message per day.

Hello Melinda Lilly,

There are Performance Management action item(s) that need your attention within PeopleAdmin.

Overdue Action Item - 3

The following item(s) are now overdue. Please complete overdue action item(s) as soon as possible.

- Supervisor Creates Plan (Due 02/13/2020)
- Supervisor Creates Plan (Due 02/13/2020)
- Supervisor Creates Plan (Due 02/13/2020)

View your Action item in the UNT System Staff Evaluation Portal »

Please log into the Performance Management portal and complete your action items. Contact your Campus HR team if you have any questions.



Contacts and Resources

- HR Performance Management Team
 - System issues: log-in, employees not listed, navigation issues, re-open a task
 - Email: <u>Jayne.Colavecchia@untsystem.edu</u> or <u>Aidee.Vaidya@untsystem.edu</u>
- UNT Campus HR Business Partners (HRBP)
 - Setting goals, performance concerns, discussions about unsatisfactory ratings
 - Email: HRAdministration@untsystem.edu
 - Phone: 940-565-2281
- Performance Management Web Page https://hr.untsystem.edu/performance-management