Gallup Engagement Survey 2018

Employee Category
- Faculty
- Staff

Select Department
- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
- College of Law - Furgerson Jr.
- School of Business - Shumway
- School of Education - Gasko
- School of Human Services - Lacy
- School of Lib Arts & Sciences - Balas
- VP Student Access & Success - Holley

Net Promoter Score
- % Detractors
- % Passive
- % Promoters

3.83
2017: 3.80
2018: 3.82
Represents the UNT’s overall engagement on a scale of 1-5

217
2017: 192
Respondents
Greatest number of respondents on any one question

38
2017: 34
Benchmark
Represents the unit’s relative ranking compared to the Gallup education services database

Change in NPS
- 5
- 1

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<th>Q. ID</th>
<th>Question Short</th>
<th>Size</th>
<th>Gallup %/ile</th>
<th>Mean 2017</th>
<th>Mean 2018</th>
<th>Δ</th>
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Frequency Distribution

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<td>22%</td>
<td>50%</td>
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<td>17%</td>
<td>23%</td>
<td>41%</td>
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<td>30%</td>
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<td>Q08</td>
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<td>43%</td>
<td>34%</td>
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<tr>
<td>Q10</td>
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<td>10%</td>
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<td>31%</td>
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</table>

% responded:
- 1-Strongly Disagree
- 2-Disagree
- 3-Neutral
- 4-Agree
- 5-Strongly Agree
## Gallup Engagement Survey 2018

**Net Promoter Score**

- % Detractors
- % Passive
- % Promoters

**4.04 (2017: null)**

Represents the unit’s overall engagement on a scale of 1-5

**111 (2017: null)**

Greatest number of respondents on any one question

**59 (2017: null)**

Benchmark

Represents the unit’s ranking compared to the Gallup education services database

### Employee Category

- Faculty
- Staff

### Select Department

#### Frequency Distribution

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<thead>
<tr>
<th>Q. ID</th>
<th>Question Short</th>
<th>Size</th>
<th>Gallup %ile</th>
<th>Mean 2017</th>
<th>Mean 2018</th>
<th>Δ</th>
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<td>and equipment</td>
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<td>4.31</td>
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<tr>
<td>Q09</td>
<td>Committed to</td>
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<td>4.05</td>
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<td></td>
<td>quality</td>
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<td>Rest friend</td>
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<td>Progress</td>
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<tr>
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<td>48</td>
<td>4.12</td>
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<td></td>
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</tbody>
</table>

% responded:
- 1-Strongly Disagree
- 2-Disagree
- 3-Neutral
- 4-Agree
- 5-Strongly Agree
Gallup Engagement Survey 2018

Employee Category

Select Department

- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
- College of Law - Furgeson Jr.
- School of Business - Snumway
- School of Education - Gasko
- School of Human Services - Lacy
- School of Lib Arts & Sciences - Balas
- VP Student Access & Success - Holley

Net Promoter Score

3.83
2017: 4.12
- Represents the UNT's overall engagement on a scale of 1-5

22
2017: 37
- Greatest number of respondents on any one question

38
2017: 68
- Represents the UNT's ranking compared to the Gallup education services database

Q. ID | Question Short | Size | Gallup %ile | Mean 2017 | Mean 2018 | Δ
---|---|---|---|---|---|---
Q01 | Know what’s expected | 22 | 34 | 4.46 | 4.37 | -0.09
Q02 | Materials and equipment | 22 | 53 | 4.14 | 4.18 | 0.04
Q03 | Opportunity to do best | 22 | 52 | 4.35 | 4.14 | -0.21
Q04 | Recognition | 22 | 46 | 4.00 | 3.64 | -0.36
Q05 | Cares about me | 22 | 30 | 4.35 | 3.95 | -0.40
Q06 | Development | 22 | 34 | 4.31 | 3.73 | -0.58
Q07 | Opinions Count | 22 | 37 | 3.84 | 3.68 | -0.16
Q08 | Mission/Purpose | 22 | 70 | 4.34 | 4.45 | 0.11
Q09 | Committed to quality | 22 | 59 | 4.22 | 4.27 | 0.05
Q10 | Best friend | 19 | 10 | 3.26 | 2.79 | -0.47
Q11 | Progress | 19 | 11 | 3.76 | 3.00 | -0.76
Q12 | Learn and Grow | 20 | 35 | 4.18 | 3.90 | -0.28

Frequency Distribution

- % responded:
  - 1-Strongly Disagree
  - 2-Disagree
  - 3-Neutral
  - 4-Agree
  - 5-Strongly Agree
Gallup Engagement Survey 2018

**Employee Category**

**Select Department**
- Office of the President - Moog
- Finance & Admin - Edelman
- Provost - Stewart
- College of Law - Ferguson Jr.
- School of Business - Shumway
- School of Education - Gasko
- School of Human Services - Lucy
- School of Ub Arts & Sciences - Balas
- VP Student Access & Success - Holley

**Net Promoter Score**
- % Detractors
- % Passive
- % Promoters

3.82
2017: 3.87
2018: 3.82
Represents the UNT's overall engagement on a scale of 1-5

2017: 15
2018: 20
Greatest number of respondents on any one question

37
Change in NPS
2017: 41
2018: 37
Represents the UNT #1 ranking compared to the Gallup education services database

**Question ID**
- Q01: Know what’s expected
- Q02: Materials and equipment
- Q03: Opportunity to do best
- Q04: Recognition
- Q05: Cares about me
- Q06: Development
- Q07: Opinions Count
- Q08: Mission/Purpose
- Q09: Committed to quality
- Q10: Best friend
- Q11: Progress
- Q12: Learn and Grow

**Frequency Distribution**

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<th>Q03</th>
<th>Q04</th>
<th>Q05</th>
<th>Q06</th>
<th>Q07</th>
<th>Q08</th>
<th>Q09</th>
<th>Q10</th>
<th>Q11</th>
<th>Q12</th>
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<td>10%</td>
<td>20%</td>
<td>10%</td>
<td>20%</td>
<td>20%</td>
<td>20%</td>
<td>10%</td>
<td>10%</td>
<td>11%</td>
<td>22%</td>
<td>11%</td>
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<tr>
<td><strong>2:</strong> Disagree</td>
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<td><strong>65%</strong></td>
<td><strong>60%</strong></td>
<td><strong>55%</strong></td>
<td><strong>35%</strong></td>
<td><strong>40%</strong></td>
<td><strong>45%</strong></td>
<td><strong>65%</strong></td>
<td><strong>58%</strong></td>
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<td><strong>3%</strong></td>
<td><strong>5%</strong></td>
<td><strong>5%</strong></td>
<td><strong>5%</strong></td>
<td><strong>5%</strong></td>
<td><strong>5%</strong></td>
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<td><strong>4:</strong> Agree</td>
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<td><strong>4%</strong></td>
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<td><strong>1%</strong></td>
<td><strong>1%</strong></td>
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</tbody>
</table>

% responded:

- 1: Strongly Disagree
- 2: Disagree
- 3: Neutral
- 4: Agree
- 5: Strongly Agree
Gallup Engagement Survey 2018

Employee Category

Select Department

- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
- College of Law - Fugalsrud Jr.
- School of Business - Shumway
- School of Education - Gasko
- Teacher Education & Admin - Burkett
- School of Human Services - Lacy
- School of Lib Arts & Sciences - Balas
- VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters

3.89
2017: 3.59
Represents the unit's overall engagement on a scale of 1-5

36
2017: 33
Greatest number of respondents on any one question

44
2017: 16
Benchmark
Represents the unit's % ranking compared to the Gallup education services database

Change in NPS

Frequency Distribution

<table>
<thead>
<tr>
<th>Q ID</th>
<th>Question Short</th>
<th>Size</th>
<th>Gallup %/ile</th>
<th>Mean 2017</th>
<th>Mean 2018</th>
<th>Δ</th>
<th>% responded</th>
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<td>36</td>
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<td>28% 25%</td>
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<td>11% 11%</td>
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<td>29</td>
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<td>14% 17%</td>
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<tr>
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<td>Best friend</td>
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<td>21</td>
<td>3.21</td>
<td>3.12</td>
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<td>29% 15%</td>
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<td>45</td>
<td>3.84</td>
<td>4.03</td>
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<td>15% 12%</td>
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</table>
## Gallup Engagement Survey 2018

### Employee Category

### Select Department

- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
- College of Law - Fargason Jr.
- School of Business - Shumway
- School of Education - Gasko
- Teacher Education & Admin - Burkett
- School of Human Services - Lacy
- School of Lib Arts & Sciences - Balas
- VP Student Access & Success - Holley
- Student Life - Chapple
- End of Hierarchy

### Net Promoter Score

- **NPS**: 10
- **2017**: null
- **2018**: 4.10

4.10 represents the unit's overall engagement on a scale of 1-5.

### Respondents

- **2017**: null
- **2018**: 10

10 represents the greatest number of respondents on any one question.

### Benchmark

- **2017**: null
- **2018**: 66

66 represents the unit's ranking compared to the Gallup education services database.

### Q ID | Question Short | Size | Gallup %tile | Mean 2017 | Mean 2018 | Δ
--- | --- | --- | --- | --- | --- | ---
Q01 | Know what's expected | 10 | 65 | 4.60 | 4.60 | 0
Q02 | Materials and equipment | 10 | 22 | 3.70 | 3.70 | 0
Q03 | Opportunity to do best | 10 | 70 | 4.40 | 4.40 | 0
Q04 | Recognition | 10 | 54 | 3.80 | 3.80 | 0
Q05 | Cares about me | 10 | 73 | 4.60 | 4.60 | 0
Q06 | Development | 10 | 83 | 4.60 | 4.60 | 0
Q07 | Opinions Count | 10 | 69 | 4.20 | 4.20 | 0
Q08 | Mission/Purpose | 10 | 67 | 4.40 | 4.40 | 0
Q09 | Committed to quality | 10 | 60 | 4.30 | 4.30 | 0
Q10 | Best friend | 9 | 1 | 2.11 | 2.11 | 0
Q11 | Progress | 10 | 63 | 4.30 | 4.30 | 0
Q12 | Learn and Grow | 10 | 54 | 4.20 | 4.20 | 0

### Frequency Distribution

- **Q01**: 10% 20% 70% 20%
- **Q02**: 10% 30% 40% 20%
- **Q03**: 20% 29% 60%
- **Q04**: 10% 10% 20% 10% 50%
- **Q05**: 20% 20% 80%
- **Q06**: 20% 20% 80%
- **Q07**: 10% 10% 30% 50%
- **Q08**: 10% 30% 60%
- **Q09**: 20% 30% 50%
- **Q11**: 10% 40% 50%
- **Q12**: 20% 40% 60%

% responded:
- 1: Strongly Disagree
- 2: Disagree
- 3: Neutral
- 4: Agree
- 5: Strongly Agree