Google the characteristics of an IT professional and you'll find things like "sharp problem-solving skills," "analytical and creative thinking," "math skills" and "technology buff." Check all those for the HSC's Chief Information Officer, plus a heaping helping of cool. Born and raised in Quito, Ecuador, Juan speaks three languages (click below to find out which ones), he's got an in-Cure-able infatuation for 80s music and a childhood activity has recently become his fitness passion 🚴‍♂️.

Juan joined the HSC in September 2019 following a wildly successful run as vice president and CIO at Air Medical Group Holdings, a small group of companies that would grow into a billion-dollar enterprise. Now providing his expertise in Fort Worth, this husband and father of three finds himself equally enjoying the ride: "It is tremendously gratifying to know we are supporting the training of future healthcare providers and public health professionals," Serrano says. Go ahead, click 👇.

If you'd like to nominate a faculty or staff member to spotlight, please email communications@untsystem.edu.

This Just In! News, Notes & Resources
UNT System HR is bringing UNT World experts directly to you with this periodic and always timely installation called “Ask An Expert.” So, let’s ask...

- **EXPERT:** Cheryl Wattley, Professor of Law, UNT Dallas College of Law
- **EXPERTISE:** Criminal Law, Civil Rights Litigation

Cheryl Wattley received her Juris Doctorate degree from Boston University College of Law, where she was a Martin Luther King Jr. fellow. In 1994, she received the Dallas Bar Association’s Dr. Martin Luther King Jr. Award. More recently, she authored a book about *Ada Lois Sipuel Fisher’s bravery in her fight to end segregation* in Oklahoma, helping to pave the road to Brown v. Board of Education. She also won Honorable Recognition in a national contest for her essay, “The Tough Minded, Tender Hearted Lawyer,” based upon a sermon by Dr. King. As we approach this MLK Day on the heels of massive nationwide civil rights protests in response to ongoing police brutality and racial injustice, and the recent deadly mob violence at the Capitol, Professor Wattley provides her expertise and unique insight into what should be at the forefront of our thoughts on this MLK Day, the Black Lives Matter movement and the importance of a successful UNT Dallas College of Law. Please click the button below.

'ASK ME ANYTHING': Virtual Q&A series returns Jan. 21

The most transparent workplace Q&A session you'll find anywhere will continue at 2:30 p.m. on Thursday, Jan. 21. The "Ask Me Anything" series features UNT System Chief Financial Officer Dan Tenney serving as host with panelists from across UNT World to discuss issues that impact our employees. This session will focus on finance, human resources, information technology and other relevant topics. Please send work-related questions in advance to communications@untsystem.edu. Questions can also be submitted live during the event via the chat function. See you there.

HIGH FIVE: System HR pro gets ultimate hat tip from retiring employee

One of the more satisfying moments of any job, whether you're a professor, doctor, coach, librarian or a human resources professional, is feeling appreciated. A little gratitude can go a long way. Mary Atkins (left), UNT System's Retirement and Savings Plan Administrator, should have extra pep in her step today. Barbara Heffley, ERP Program Analyst III who will be retiring at the end of the month after 32 years at System, requested a special High Five to Atkins for "the great job she's doing and for all the patience and information she's shared with me, especially during COVID-19 when she's been exceptionally busy." Great work, Mary, and congratulations, Barbara, on your well-deserved retirement.
HIGH FIVE: UNT professor wins national award for work with grad students
Congratulations to UNT G. Brint Ryan College of Business professor Bob Heere for being named the 2020 Stotlar Award winner by the Sport Marketing Association. The award recognizes a sport marketing educator who excels in the promotion and advancement of graduate students. Hired by UNT in August 2018 as the director of sport management, Heere was responsible for the launch of the innovative 36-credit-hour professional online M.B.A. in sport entertainment management that was announced in partnership with the Dallas Cowboys in February 2020. Read more about Heere and the Stotlar Award.

ED&I JOURNEY: Start yours by asking, 'What are you doing for others?'
January is a time when we set new goals -- or recommit to old ones. What a great time it is then to participate in the MLK Day of Service on Monday, Jan. 18. In the wake of last year’s social justice marches and the continuing struggle with COVID-19, the message of MLK Day rings more powerfully than ever. In the words of Dr. King: "Life’s most persistent and urgent question is, what are you doing for others?" On Tuesday, Jan. 19, observe the National Day of Healing. Share this day and its meaning with your children with these books about kindness, unity and peace. Finally, continue your Equity, Diversity & Inclusion journey by visiting our ED&I Calendar of Holidays & Observances, your guide to learning about the January holidays and observances you know about -- and many more you might not. Enjoy your journey.

HR UPDATE
NO FEE, ALL GAIN: If it's time to get moving on a fitness plan, it's time to join the Fitness Program in January or February 2021 for no enrollment fee.
WEIGHING WEIGHT LOSS PLANS?: Well on Target can help with great self-management programs available to you.
MAINTAIN YOUR EAGLE EYES: January is National Eye Care Month. Take advantage of your eye-care benefits and learn more about your State of Texas Vision plan.
COVID-19 VACCINE: County-by-county vaccination information & registration

COVID-19 vaccines are now being made available and individual counties are organizing and administering the vaccination process. You may register to receive the vaccine in any county, not just the one you live in. Please click on the county where you would like to receive the vaccination to help identify eligibility, locations and registration process:

- Collin County
- Dallas County
- Denton County
- Tarrant County
- Texas COVID-19 Vaccine Provider Locations

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Staying In The Green. UNT World Well-Being.

Upcoming well-being opportunities from In The Green.

Follow us on Twitter: @UNTWorld. Visit our website: wellbeing.untsystem.edu

Naturally Slim - Weight Loss Program
Jan. 19 at 11:30 a.m. -- noon

When Income Decreases, but the Bills Don’t
Jan. 19 at 11:30 a.m. -- noon

Ask Fidelity: Making the Most of Your Retirement Savings
Jan. 19 at 1 -- 2 p.m.

Tax Planning
Jan. 19 at 6 -- 7 p.m.

Manage Money and Credit to Save
Jan. 20 at 11:30 a.m. -- noon

Burnout & Compassion: Fatigue for Family Caregivers
Jan. 20 at 11:30 a.m. -- 12:30 p.m.

Managing Generations in the Workplace
Jan. 20 at 3 -- 4 p.m.

Flow: Strategies to Optimize Performance & Build Resilience
Jan. 21 at 10 -- 11 a.m.

Science of Forgiveness
Jan. 21 at 11 a.m. -- noon

Ask Fidelity (open forum)
Jan. 21 at 12:30 -- 1 p.m.

Video: Dive Deeper into Investing Concepts
Jan. 21 at 12:30 -- 1 p.m.

Video: Financial Wellness in 5 Minutes
Jan. 22 at 9 -- 9:15 a.m.

Put Your Debt on a Diet
Jan. 22 at 9:30 -- 10 a.m.

For Kids! Making Cents - Credit vs. Debit
Jan. 22 at 5:30 -- 5:45 p.m.

Video: Prioritizing Debt
Jan. 25 at 10 -- 10:30 a.m.

Let’s Talk: Couples and Money
Jan. 26 at 11:30 a.m. -- noon

Fuel for Fitness
Jan. 28 at 10 a.m.

Video: If You’re Struggling to Pay the Mortgage
Jan. 28 at 11:30 a.m. -- noon
Click our member institutions' logos for the latest news

If you have an HR question or topic you'd like covered in the newsletter, please email HR@untsystem.edu.

Miss an issue of HR Highlights? CLICK HERE to catch up.